

1 May 2024

Hello

### Salmon Street Diversion Sewer Upgrade - Investigation Works

You might not notice a lot of the work we do because most of it is beneath your feet. Every day, we're maintaining and upgrading the pipes and pumps that keep water flowing and take wastewater away. In your area, we'll soon start investigative work on the Salmon Street Diversion Sewer Upgrade.

We're planning the Salmon Street Diversion Sewer Upgrade which will extend the existing sewer network to facilitate the future relocation of the Salmon Street Pump Station. As part of this project, we're doing investigative works to help us finalise the design.

We're working with our delivery partner, Abergeldie, BMD & KBR (ABK), to help us.

#### What we're doing

We need to undertake investigation works near the proposed alignment to help finalise the design. **Please see map overleaf.** The works will involve:

- Service proving to identify and locate all underground services that may interact with the pipeline alignment.
- Engineering feature survey.
- Geotechnical and contamination investigations.

ABK will have a temporary site compound set up in the area for the duration of the works. You'll notice a mobile site office that looks like a caravan on wheels to store equipment and materials. The area will be secure and adhere to strict safety requirements.

#### When it's happening

We're planning to start work on **Monday 6 May**. It should take around 5 days to complete (depending on the weather). You can expect us to work **Monday to Friday between 7 am and 6 pm**. On the odd occasion, we might need to work at other times for safety, technical or permit reasons.

#### During the works you might notice:

- Closure of Turner Street between Salmon Street and Douglas Street.
- A detour via Hall Street and Lorimer Street will be in place. Footpaths will remain open.
- More trucks on the streets around you.
- Construction noise from machinery including beepers when trucks reverse and the use of heavy machinery.
- Surveyors in the local area.

Construction staff will be around to make sure people, bikes and cars can move around safely. You'll still have access to footpaths and businesses in the area.

**There will be no disruption to your water or sewerage services during these works.**

### Next steps

Once the investigation works are complete, we'll finalise the designs for the project and return to site to commence construction works.

We'll continue to work with you to minimise impacts, where possible. We'll get in touch prior to returning to the area to confirm dates and any potential impacts of these works.

### Need to get in touch?

We're here to help, so here's how to reach our project team:

#### South East Water:

Phone: 1800 055 465

Email: [engagement@sew.com.au](mailto:engagement@sew.com.au)

Web: [southeastwater.com.au](http://southeastwater.com.au)

We'd like to thank you for your patience and cooperation while we got the job done.

Kind regards,



Jack Speirs  
**Project Engineer**  
**South East Water**

### How to get in touch

**Report a leak or check water interruptions**  
[mysupport.southeastwater.com.au/LIVE](https://mysupport.southeastwater.com.au/LIVE)

**Account enquiries**  
13 18 51 open 8am – 6pm, Mon – Fri

**Faults and Emergencies** 13 28 12 open 24hrs

**TTY users** 13 36 77 (ask for 13 18 51)

**Interpreter Services** 9209 0130 (all languages)

### Follow us on social for updates



### Need an interpreter?

إذا كنت تحتاج لمترجم، اتصل بالرقم 03 9280 0779

如需口译服务，敬请拨打: 03 9280 0779

如需口译服務，敬請撥打: 03 9280 0779

Εάν χρειάζεστε διερμηνέα, επικοινωνήστε με το 03 9280 0779

Jika Anda membutuhkan seorang juru bahasa, telepon 03 9280 0779

통역사가 필요하시면 03 9280 0779으로 연락하세요

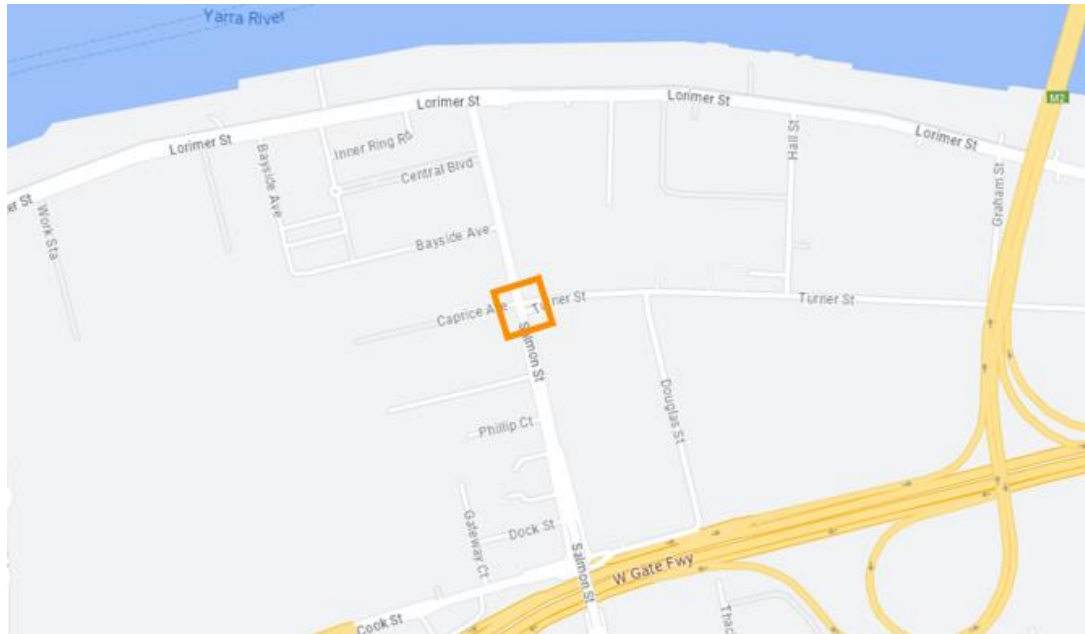
Если вам нужен переводчик, позвоните по номеру 03 9280 0779

Si necessita un intérprete, contacte: 03 9280 0779

Nếu cần thông dịch viên, hãy gọi số 03 9280 0779



Map of works area



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