



# CHECK METERS CONDITIONS: EXISTING MULTI AND DUAL OCCUPANCY

1. **Water Meter Fees** The cost of the meter/s will vary dependant on the size and whether a standard or remote meter is required.

Meter Size	Standard Meter Fee	Remote Meter Fee
20mm	\$93*	\$240*
25mm	\$174*	\$340*
32mm	\$354	\$364
40mm	\$390	\$555
50mm	\$740	Not Available

**Note:** Charges shown \* include delivery and installation where as others are delivery only. Fees are GST free.

2. **Multi Occupancy.** Where all occupancies are not to be separately metered, common water if any, will not be attributable to that occupancy and the remainder of the un-metered occupancies will have the remaining usage evenly split over those occupancies.
3. **Dual Occupancy.** Must have 2 check meters:  
Should the existing service supplying the two occupancies be 20mm, South East Water may require written confirmation from a licensed Plumber or Hydraulic Consultant that the existing service will be suitable. Should it not be suitable, contact South East Water to discuss other servicing options.
4. **Remote Water Meters (electronic).** Will need to be installed when the meter is to be located behind a gate (**locked or unlocked**), fence or within an area protected by security systems  
Remote meters can be installed inside secured areas of main buildings provided that the following conditions are met:
- Meters are installed in utility rooms or meter cabinets located within common access areas on each level; and
  - Meters are readily accessible for maintenance and replacement.
- Meters must not be located:
- Inside the actual units/apartments, or within the ceiling cavities of common access areas.
- Provision for the meters must be provided:
- No less than 75mm above finished floor level;
  - No greater than 1.50m above finished floor level (unless otherwise approved by South East Water in writing);
  - With a minimum clearance above the centre of each pipe of 250mm; and
  - With a minimum clearance between the centre of each pipe and any wall or door of 150mm.
5. **Existing Meters.** Where main and/or check meters are not accessible for reading and exchange purposes, the installation of a new remote meter is required.
6. **Bulk Hot Water Systems.** Where existing developments are serviced by a bulk hot water system, South East Water can only allow the installation of the check meters on cold water services if all of the occupancies within the development apply to have individual meters.  
**Note: South East Water does not install individual meters on hot water services.**
7. Water meters, once fitted, remain the property of South East Water and are maintained and changed periodically at no cost to the owner.
8. The reading on the water meter will be the deciding factor if any discrepancy between the reading of the water meter and the reading of the remote reading equipment is discovered.
9. Where any individual occupancies have existing check meters, these meters must be of an approved type with identifiable serial numbers.
10. In all cases the existing meter at the boundary shall be retained and will record the water consumption for the common property.
11. All pipe work alterations required to allow the installation of the meter shall be the responsibility of the owners and/or the Owner's Corporation.

## Privacy Statement

South East Water is collecting the information requested on this form for the purpose of providing goods and services to you and improving those goods and services. Without all or part of this information the goods and services may not be provided to you. This information will be handled in accordance with our legal obligations. You may request access to your personal information. The information may be disclosed to third parties in relation to the provision of goods and services, including South East Water's contractors assisting in the provision of these goods and services, Melbourne Water, the Minister or the Environment Protection Authority. For a copy of South East Water's privacy charter which describes in more detail how personal information may be used, or details on how to access your personal information, see the web site at [southeastwater.com.au](http://southeastwater.com.au) or contact **131 694**.