

# MEDIA RELEASE

## Water down the drain

*Immediate Release*

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A dripping tap can waste a couple of litres each hour; adding up to almost 20,000 litres a year. Water leaks mean water, and money, down the drain.

South East Water has been working with non-residential customers to help them detect water leaks through its Water Loss Project; helping customers save water and save money.

The Water Loss Project involves checking the water meters of business customers twice in a night to identify unexpected water usage.

As part of the Project, the local Australia For Christ Fellowship discovered a leak at their Rowville property. There were no signs of a surface leak and the Fellowship did not realise they had a problem.

The leak had the potential to see up to 1,250,000 litres of water a year going straight down the drain, which would have been costing the Fellowship up to \$1900 extra in their water bills.

“South East Water contacted us to say there was unexpected water usage on our meter. This highlighted the problem and we got the leak fixed as quickly as possible,” Douglas Ang said.

“This will save us quite a lot of money,” Mr Ang said.

Customers that have a leak fixed by a licensed plumber may be eligible for a leak allowance from South East Water to recoup some of the costs paid for water lost by the leak.

“Almost half the sites tested had unexpected water use, indicating a possible leak,” Glenn Goldsmith, South East Water Manager Key Customer Relationships said

“South East Water is focused on providing water solutions for a better future, including working with customers to save water and save money.

“We can all be proactive in saving water. By keeping an eye on your water meter and performing regular leak checks, customers can act early if there is any unusual or unexpected usage which might indicate a leak.”

More information about checking for water leaks is available from [www.southeastwater.com.au](http://www.southeastwater.com.au)

Many professional plumbing services now offer a leak detection service for residential and commercial customers. This can help customers identify the source of those hard-to-find leaks, and then a licensed plumber can be organised to attend and complete the repairs.

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