

SOUTH EAST WATER MANAGEMENT SYSTEMS POLICY

Purpose

This policy demonstrates the commitment that South East Water has made to implement and maintain management systems for occupational health and safety, environmental protection, product and process quality.

Scope of policy

This policy applies to all South East Water employees and contractors

Definitions

For purposes of this policy, unless otherwise stated, the following definitions shall apply:

AS/NZS	Australian/New Zealand Standard
AS/NZS 4801:2001	Occupational health & safety management systems
Codex	Codex Alimentarius Commission - developer of food standards, guidelines and codes of practice under the FAO/WHO Food Standards Programme.
employee	Person employed or contracted by South East Water
HACCP	Hazard Analysis Critical Control Point. A systematic preventive approach to food safety that Addresses physical, chemical and biological hazards as a means of prevention rather than finished product inspection.
ISO	International Organisation for Standardisation
ISO 9001:2008	Quality management systems
ISO 14001:2004	Environmental management systems
ISO 22000:2005	Food safety management systems
Management systems	Framework of processes used to ensure South East Water fulfils tasks required to achieve its objectives

Policy statement

South East Water is committed to: the prevention of pollution, injury and ill health; environmental protection; product safety; and providing high quality, innovative and adaptive products and services to its customers and community.

To provide our customers and community with a high quality reliable service and to achieve the organisational objectives, we will:

- Document, implement and maintain management systems that comply to the requirements of ISO 9001:2008, ISO 14001:2004, ISO 22000:2005, Codex HACCP principles and AS/NZS 4801:2001.
- Assess this policy for continuing suitability and continually improve the effectiveness and performance of our management systems and measurable objectives for quality, safety and environment.
- Make this policy available to the public. Communicate the policy and its objectives within the organisation and stakeholders, to develop competency, understanding and obligation to quality, food safety, environment, health and safety.

- Comply with all applicable statutory and regulatory requirements and other related obligations.
- Develop and support a culture at South East Water that encourages innovation and continuous improvement to deliver to our customers, community and stakeholders, outcomes which meet their needs.
- Ensure all South East Water employees, regardless of their position or level within the organisation, understand their responsibility and actively participate in managing product safety, health and safety, quality and environmental protection.

Related policies

Corporate Governance Policy
Human Resources Policy
Sustainability Policy

Legislative compliance

Available through Legal Risk & Compliance Manager

Responsible for Approval:

South East Water Board

Executive Sponsors:

General Manager, Corporate Services

Responsible for Implementation:

Quality Manager

Approved: Board of Directors July 2009